



BOOKING T&C's

Your experience with Ysabel Artistry is important to us and while we will try to accommodate our clients and their wishes where ever possible, the following terms are in place to ensure fairness across our services.

Upon booking with Ysabel Artistry the client agrees to the following Terms and Conditions

RETAINER FEES

A **\$250** retainer fee is required to secure the quote and services for your wedding date (\$50 for Bridal Trials and Events). This fee goes towards the final total and is non-refundable and non-transferrable. The remaining total is due 5 days prior to the date via transfer. Cash is also accepted on the day.

MINIMUMS

\$800 in services alone is the minimum requirement for weddings booked 3 months in advance. Mobile services for Event bookings require a 3 person minimum. Singular bookings are done at my location in Liverpool.

An in-house MUA/Hairstylist at \$150 per artist may apply depending on your booking size and completion time.

CANCELLATIONS

In the event the client has decided for any reason to cancel their service, the client understands that retainer fees or final payments made to date will be forfeited.

For cancellations regarding COVID please see our COVID Policy.

In any unforeseen event, act of God, death, or family emergency, in which Ysabel Artistry may be forced to cancel, any payments made to date will be returned.



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MAKING CHANGES TO YOUR BOOKING

Once a booking has been made and confirmed by us, hair and makeup services may be added or removed up until 12 weeks leading to the event. A reminder, minimums as per policy still apply. 12 weeks leading into the event, services may still be added but not removed from the original booking.

If for any reason a bridal party member is unavailable, services may be transferred to a friend or family member on the same day, as per the original time and location. No refunds or credit will be given for clients who do not attend to the agreed service on the day.

CONTENT AND PRIVACY

Pictures, video, stories etc. will be taken by Ysabel Artistry to promote via the artists' social media and portfolio unless otherwise advised by the client.

Ysabel artistry only collects information required to book and fulfill services. Clients' personal details are deemed confidential and will not be disclosed to any third party under any circumstance.

Ysabel Artistry is committed to protecting the privacy of all its clients.