



BOOKING T&C's

Your experience with Ysabel Artistry is important to us and while we will try to accommodate our clients and their wishes where ever possible, the following terms are in place to ensure fairness across our services.

Upon making any payments to Ysabel Artistry, the client indicates their agreement of the following Terms and Conditions

RETAINER FEES

A **\$500** retainer fee is required to secure the quote and wedding date (\$50 for Bridal Trials and Events). This fee goes towards the final total and is non-refundable and non-transferrable. The remaining total is due 5 days prior to the date via transfer. Cash is also accepted (please advise).

MINIMUMS

\$1000 in services alone is the minimum requirement for weddings booked 3 months in advance. Fees (Travel, Early Start, Assistant etc.), Touch-Up services, and Bridal trials are excluded from the minimum.

Mobile services for Event bookings require a 3 person minimum. Singular bookings are done at my location in Liverpool.

An in-house MUA/Hairstylist at \$250 per artist (plus travel) may be added depending on booking size and completion time.

CANCELLATIONS

In the event the client decides to cancel their services, the client understands that retainer fees paid are non-refundable and non-transferrable and therefore will not be returned. If the client decides to cancel their service once full payment has been made, Ysabel Artistry has the right to retain 40% of the total amount (not including retainer fee) to cover loss of business for this date.

In any unforeseen event, act of God, death, or family emergency, in which Ysabel Artistry is forced to cancel, any payments made to date (excluding the retainer) will be returned.



BOOKING T&C's

Upon booking with Ysabel Artistry the client agrees to the following Terms and Conditions

MAKING CHANGES TO YOUR BOOKING

Once a booking has been made and confirmed by us, hair and makeup services may be added or removed up until 12 weeks leading to the event. A reminder, minimums as per policy still apply. 12 weeks leading into the event, services may still be added but not removed from the original booking.

If for any reason a bridal party member is unavailable, services may be transferred to a friend or family member on the same day, as per the original time and location. No refunds or credit will be given for clients who do not attend to the agreed service on the day.

If the trial is booked alongside a photoshoot and must be rescheduled due to bad weather, notification must be made a week in advance or the trial proceeds as originally booked. If the client wishes to reschedule a trial, notice must be given at least 2 weeks in advance or the client forfeits the original retainer and a new retainer will be required to secure the new date.

CONTENT AND PRIVACY

Pictures, video, stories etc. will be taken by Ysabel Artistry to promote via the artists' social media and portfolio unless otherwise advised by the client.

Ysabel artistry only collects information required to book and fulfill services. Clients' personal details are deemed confidential and will not be disclosed to any third party under any circumstance.

Ysabel Artistry is committed to protecting the privacy of all its clients.